

Programme specification

1. Overview/ factual information

| Programme/award title(s) | BA (Hons) Graphic Design & |
|---|---|
| | Illustration University Centre Leeds, Leeds |
| Teaching Institution | City College Harrogate College |
| Awarding Institution | The Open University (OU) |
| Date of first OU validation | May 2018 |
| Date of latest OU (re)validation | October 2021 |
| Next revalidation | |
| Credit points for the award | 120 |
| UCAS Code | 8N66 |
| HECoS Code | |
| LDCS Code (FE Colleges) | |
| Programme start date and cycle of starts if appropriate. | Sept 2022 |
| Underpinning QAA subject benchmark(s) | QAA Subject Benchmark Statement Art & Design 2019 |
| Other external and internal reference points used to inform programme outcomes. For apprenticeships, the standard or framework against which it will be delivered. | FD Graphic Design & Illustration (Leeds City College) |
| Professional/statutory recognition | N/A |
| For apprenticeships fully or partially integrated Assessment. | N/A |
| Mode(s) of Study (PT, FT, DL, Mix of DL & Face-to-Face) Apprenticeship | FT and PT |
| Duration of the programme for each mode of study | 1 year FT and 2 years PT |
| Dual accreditation (if applicable) | N/A |
| Date of production/revision of this specification | N/A |



Please note: This specification provides a concise summary of the main features of the programme and the learning outcomes that a typical student might reasonably be expected to achieve and demonstrate if s/he takes full advantage of the learning opportunities that are provided.

More detailed information on the learning outcomes, content, and teaching, learning and assessment methods of each module can be found in student module guide(s) and the students handbook.

The accuracy of the information contained in this document is reviewed by the University and may be verified by the Quality Assurance Agency for Higher Education.

1.1 Educational aims and objectives

- Provide a comprehensive and challenging practice-led programme in Graphic Design & Illustration which facilitates access and progression for a wide range of students from diverse backgrounds into various creative industry contexts.
- Offer a robust BA (Hons) Top-up programme that provides opportunities to produce resolved and technically accomplished creative work, relevant to current practices in the Graphic Design and Illustration industries
- Develop students with a range of practical skills pertinent to contemporary professional Graphic Design & Illustration practice
- Produce graduates who have both subject specific skills (problem solving, questioning, expressive, creative, technical) and transferable skills (communication, teamwork, project management) which are key to being employable within the creative industries
- Produce graduates with creative flexibility and entrepreneurial ability relevant to the creative and cultural industries
- Produce graduates who understand Graphic Design & Illustration in the wider social and cultural environment

2.2 Relationship to other programmes and awards

(Where the award is part of a hierarchy of awards/programmes, this section describes the articulation between them, opportunities for progression upon completion of the programme, and arrangements for bridging modules or induction)

FD Graphic Design & Illustration Level 4 Modules

- Visual Communication
- Typography
- Image Making
- Creative Professional
- Commercial Practice
- Graphic Design & Illustration in Context



Level 5 Modules

- Collaboration
- Employer Live Brief
- Contemporary Issues in Graphic Design & Illustration
- Industry Event
- Personal Project

The FD Graphic Design & Illustration course is an internal progression route onto the BA(Hons) Graphic Design & Illustration.

Modules such as Collaboration Project and Client Brief / Major Creative Project are mirrored at level 5 with simulated or supported versions of these titles in Collaboration, Employer live Brief / Personal Project offering a continuation of inter-disciplinary, professional and sustained working.

Students completing the BA (Hons) Graphic Design & Illustration could progress on to the MA Creative Practice.

MA Creative Practice

- Exploratory Practice
- Contemporary Cultural Studies
- Industry Practice
- Major Project
- Collaborative Practice

This programme also expands on the ethos of collaboration and industry focussed practice through its modules and enable the students to refine and focus their practice through the Major Project, and further contextualise their work in the module Contemporary Cultural Studies.

2.3 For Foundation Degrees, please list where the 60-credit work-related learning takes place. For apprenticeships an articulation of how the work based learning and academic content are organised with the award.

N/A

2.4 List of all exit awards

BA(Hons) Graphic Design & Illustration - 120 Credits BA Graphic Design & Illustration - 60 credits from any combination of modules





3. Programme structure and learning outcomes

| Program | Programme Structure - LEVEL 6 | | | | | | | | | |
|---|-------------------------------|---------------------|------------------|--------------------------|---------------------|--|--|--|--|--|
| Compulsory modules | Credit points | Optional modules | Credit points | Is module compensatable? | Semester runs in | | | | | |
| Specialist Graphic Design & Illustration Practice | 20 | | | Yes | 1 | | | | | |
| Major Creative Project | 40 | Y | | No | 2 | | | | | |
| Client Brief | 40 | Y | | No | 2 | | | | | |
| Collaboration Project | 20 | | | Yes | 1 | | | | | |
| Contextualising Graphic Design and Illustration Practice | 30 | | | Yes | 1&2 | | | | | |
| Professional Portfolio | 10 | | | Yes | 2 | | | | | |

Full - time structure:

Students will be taught over 10 hours per week which includes one hour tutorial. Students are taught face to face for 45 hours for a 20 credit module.

| Semester 1 | Specialist Graphic Design & Illustration Practice | Collaboration Project | Contextualising Graphic Design & Illustration Practice | |
|------------|---|--------------------------|--|---------------------------|
| | 20 Credits | 20 Credits | 30 Credits | |
| Semester 2 | Major Creative Projec (Optional) 40 Credits | ct / Client Brief | | Professional Portfolio |
| | | | | 10 Credits |



Part - time structure:

Students will have 3-6 hours per week delivery which will vary each semester. Each 20 Credit module will have 45 hours teaching, therefore in semester 1 students will be taught 3 hours per week, 6 hours per week in semester 2, 5 hours per week in semester 3, and 4 hours per week in semester 4. Part time students will attend sessions with full-time students.

Year 1

| Semester 1 | Specialist Graphic Design & Illustration Practice 20 Credits | |
|------------|---|--|
| Semester 2 | Major Creative Project / Client Brief (Optional) 40 Credits | |

Year 2

| Semester 3 | Collaboration Project | n Contextualising Graphic Design & Illustration Practice | |
|------------|--------------------------|---|---------------------------|
| | 20 Credits | | |
| Semester 4 | | 30 Credits | Professional Portfolio |
| | | | 10 Credits |

Intended learning outcomes at Level 6 are listed below:

| Learning Outcomes – LEVEL 6 | | | | | | |
|---------------------------------|--|--|--|--|--|--|
| 3A. Knowledge and understanding | | | | | | |
| Learning outcomes: | | | | | | |
| | | | | | | |



| | assessment methods | | | | |
|---|--|--|--|--|--|
| A1. Evaluate key theories and concepts pertinent to contemporary Graphic Design & Illustration practice A2. Critically explore issues and debates to situate Graphic Design & Illustration and its wider social and political contexts | There are a range of teaching and assessment methods used with an emphasis on practical studio-based learning and assessment to reflect the nature of the programme. This practical learning is supported by lectures, seminars, discussions, peer feedback and supervisor sessions to impart the requisite critical and reflective skills. | | | | |
| | ✓ Learning and teaching strategy: ✓ Practical workshops ✓ Demonstrations ✓ Group critiques ✓ Supervision sessions ✓ Case study analysis ✓ Discussion seminars ✓ Individual presentations ✓ Research discussions ✓ Lectures ✓ Technician support ✓ Assessment methods: ✓ Presentation ✓ Interview ✓ Creative or client project ✓ Reflection ✓ Collaboration ✓ Professional Portfolio | | | | |

| 3B. Cognitive skills | | | | | | | |
|--|---|--|--|--|--|--|--|
| Learning outcomes: | Learning and teaching strategy/ assessment methods | | | | | | |
| B1. Critically analyse professional working methodologies to inform Practical outcomes | As above | | | | | | |
| B2. Experiment with new approaches to materials, techniques and concepts to develop an innovative Graphic Design & Illustration practice | | | | | | | |



| 3C. Practical and professional skills | | | | | | | | |
|--|---|--|--|--|--|--|--|--|
| Learning outcomes: | Learning and teaching strategy/ assessment methods | | | | | | | |
| C1. Act autonomously to produce Graphic Design & Illustration works with limited supervision or direction | As above | | | | | | | |
| C2. Purposefully employ software, equipment and processes to produce design and illustration work to a professional standard | | | | | | | | |
| C3. Employ specialist industry standard Graphic Design & Illustration techniques to communicate effectively with a range of audiences | | | | | | | | |

| 3D. Key/transferable skills | | | | | | | |
|---|---|--|--|--|--|--|--|
| Learning outcomes: | Learning and teaching strategy/ assessment methods | | | | | | |
| D1. Effectively communicate in a range of professional contexts | As above | | | | | | |
| D2. Reflect on own performance to inform future personal and professional development | | | | | | | |
| D3. Effectively work with others in a range of situations | | | | | | | |

4. Distinctive features of the programme structure



- Where applicable, this section provides details on distinctive features such as:
- where in the structure above a professional/placement year fits in and how it may affect progression
- > any restrictions regarding the availability of elective modules
- > where in the programme structure students must make a choice of pathway/route
- > Additional considerations for apprenticeships:
- > how the delivery of the academic award fits in with the wider apprenticeship
- > the integration of the 'on the job' and 'off the job' training
- > how the academic award fits within the assessment of the apprenticeship

The programme puts the students' practice at the fore and provides them with the opportunity to nurture a strong and coherent practice that offers opportunity for public facing outcomes to include working with clients, designers, publishers, concept artists and others, and are involved in activities such as selling work, networking self-promotion, branding, producing resolved responses to professional briefs, collaborating with other creatives, working with the public, exploring academic research and creating an identity for their professional creative practice. The course is driven by the reality of being a Graphic Designer or Illustrator in the real world and is therefore driven by real industry opportunities. The course content has been developed with local galleries and art organisations, design agencies, as well as freelance Graphic Designers & Illustrators.

It aims to develop creative skills through technical supervision and critical questioning, alongside the emergence of individual agency. Consolidating the students' creative identity with an increased understanding of current social, cultural and theoretical debate and their influence on making work.

Despite all the current technological advancements with devices like tablets and iPads, it does create a translation problem for the prospective creative professional. Currently professionals are expected to be adept with desktop versions of programs like Photoshop, Illustrator, InDesign at the very least, experience is also desired with programs like Animate [Flash] Premier, After Effects plus many more. This course recognizes this and aims to hone these technical skills in the production of project work to produce graduates with excellent technical skills alongside advancing their creativity and artistry in responding to briefs and collaborating with others.

The course provides students with the opportunity to progress their design and illustration experience through a series of modules designed to focus their creative practice and provide them with the skills, awareness and confidence to place themselves within the dynamic and growing creative economy. They will focus their individual experience and direct learning towards career aspirations and creative niche. Specialist skills will be explored in facilities both at Quarry Hill Campus, which are supported by lecturers and technicians who are practicing designers and illustrators. The studio environment is designed to mirror contemporary graphic design and illustration practice and imparts valuable and relevant skills in self-sufficiency and autonomy which will prepare students



for a range of creative avenues following graduation. This must be coupled with a sound contextual and historical understanding of design and illustration, so students know why they are working in a particular manner. In addition to this they will be encouraged to explore and engage with local creative businesses and collectives, practicing designers and entrepreneurs to gain an understanding of how to function within the creative industries creating a professional portfolio of work and a strong network of contacts.

Some of the modules created for this programme will also be shared with the BA (Hons) Art programme and as such graphics and art students will share a lecture programme, thus allowing the students to build a network of peers from a different discipline. This distinctive feature will allow students to develop a deeper understanding across the wider creative arts industries into alternative disciplines that has been fostered through the FD Creative Arts programmes and form working relationships to cultivate a collaborative ethos within the department. This is solidified with the opportunity to professionalise this collaborative approach across or within the wider creative specialisms in the 'Collaboration' module. This module has been developed from the existing collaboration modules which have allowed students to explore a wide range of collaborative experience. Producing successful public facing creative projects giving students a realistic experience of professional collaborative working. Projects are supported from expected areas such as photography and visual art or design as well as diverse areas from composers and filmmakers to mathematicians and educators. The opportunity for diversity of work internally and externally serves to broaden the field for all students and further challenge and develop their collaborative skills and innovative thinking reflecting the advancement from collaboration at foundation degree level.

The structure of the modules also adds to the distinctiveness of the offer as students will have the choice to study either of the optional 40 credit Major Creative Project or Client Brief modules. This will allow the students to consider their personal career trajectories and elect the module most suitable for their personal and professional development. In the former the option provides the students with the opportunity to develop a more personal body of work that represents them as an artist and focuses more on conceptual ideas that situate their practice through developing lines of personal enquiry, or they can opt in the latter to produce a more commercially led body of work that allows them to develop skills in working and communicating with clients and managing the creation of practical outcomes that balance the client's needs and identity with their own creative style whilst also learning how to pitch a creative idea in a more commercial environment. These options allow the students to tailor the programme for their specific needs and produce work of great value to them upon graduating and into their professional careers.

Through strong industry links, students are encouraged to build a portfolio of professional work whilst on the programme as they arise. These may include working with businesses to produce promotional work, to shadowing designers and illustrators and so forth. Within the wider department we have worked with a range of clients including the NHS, Direct Line, Heart Research UK to develop design work for a range of outlets. By engaging with these opportunities during the programme students will develop a meaningful CV in order



to support them to become professional practitioners. Beyond their studies the department also has a graduate scheme that supports learners as they enter the creative industries. This scheme further enhances networking skills and provides opportunities to connect with local people and businesses to make useful links for employment.

5. Support for students and their learning. (For apprenticeships this should include details of how student learning is supported in the workplace)

At the University Centre there is a HE Welfare and Student Engagement Officer and HE Counselling and Mental Health Officer. Both roles support student welfare and offer support including counselling, well-being and financial advice. There is also a Learning Support Officer who can assist students in their applications for DSA and provide one to one support with specific learning needs. A subject specific Academic Librarian also works within the HE library where there is an extensive range of learning resources. Students are supported by the Academic Librarian who can support students one to one with specific study skills requirements and who also provides bespoke study skills sessions for student groups.

Over the summer period a 'summer study project' is set for student progressing onto the BA (hons) or joining externally from alternative institutions, this project promotes engagement in practice over the summer break, keeping motivation high and it also supports students by giving them time to assess the direction of their practice and conduct further research before beginning the programme in preparation for the level 6 modules.

An hour tutorial slot is timetabled weekly for each group; in this slot they can access pastoral and personal development support with a personal tutor to assist their transition to Level 6, this includes one to one tutorials and group tutorials on broader support topics such as time management, stress management, mental health and wellbeing. All students have a personal tutor throughout their studies, this tutor supports the student pastorally and will also review their personal development plans throughout the programme. A supervisor system will be adopted to support and monitor the contextualising practice module to support individual specialist research and monitor student progress. Students are supported through the design of the curriculum to become increasingly autonomous and critical in preparation for the final exhibition work. Throughout semester one students are invited to become increasingly critically aware, through their practical development in experimental practice and through exploring theoretical debates in the contextualising practice module, of the symbiotic relationship between practice, theory and culture. Throughout experimental practice students are supported to develop the curriculum in response to their personal interests and aspirational career trajectories. This along with the development of their research and academic writing skills within contextualising



practice will support them to undertake the Major Creative Project module and move towards being more independent practitioners.

Students will be supported through regular formal and informal group and peer critiques, offering a test space and engaged audience in which to explore their creative voice and vocabulary.

Students will be expected to conduct public facing exhibitions at key points throughout the year to build confidence and prepare for the expectations of the final degree show and public engagement beyond the programme.

The location of the Quarry Hill campus in the Cultural Quarter of Leeds provides opportunities for students to engage with the surrounding creative businesses. The department has fostered excellent links with Leeds creative institutions to support professional practice and to embed students into the art community. Visiting lecturers support the breadth of opportunity and bring specialist industry experience to support students to engage with and understand the mechanics of a complex sector.

The Creative Arts Network Google Classroom supports students in finding collaboration opportunities within the department and promotes networking events that are arranged by the department for students from different disciplines to meet and interact with each other.

A robust communications system functions to give students access to lecturers and management; this includes e-mail, google hangouts and classrooms and all students previously studying at Foundation Degree level will have received a device to support them in using these platforms at home and in the University Centre to aid their studies, similarly, new students not progressing from the institution, on the level 6 programme will also receive a device. All necessary information about the programme is provided by means of the course handbook, module handbooks and the VLE which they can access easily using their device. Additional to this, technical services provide a check out service, so students have access to a range of high-quality equipment such as mac devices, laptops, iPads and pens, course specific equipment and bookable rooms and studios. Equipment can be loaned and used out of opening hours to aid students to further their technical skills and become more autonomous when working on projects.

The facilities at Quarry Hill campus are open from 9am-9pm and students are encouraged to use them out of programme hours to utilise available resources and continue project work. The department technicians are available to support students in the studios with technical skills for individual projects and when working on group rehearsals and performances.

6. Criteria for admission



A typical offer is likely to be pass at Foundation Degree or a Merit profile in a relevant HND, together with a number of GCSE grades at C or above including English.

All students are to present a portfolio of artwork and supporting academic text which is disclosed during an interview or correspondence for distance applicants.

International qualifications will be assessed against these criteria.

Speakers of other languages need to have an IELTS score of at least 6.0 or a recognised level 2 English qualification.

All students must be able to demonstrate either by qualifications or testing that they have the required literacy skills to complete the course.

Offers are made subject to reference

7. Language of study

English

8. Information about non-OU standard assessment regulations (including PSRB requirements)

N/A

9. For apprenticeships in England End Point Assessment (EPA). (Summary of the approved assessment plan and how the academic award fits within this and the EPA)

N/A

10. Methods for evaluating and improving the quality and standards of teaching and learning.



In addition to the Annual Programme Monitoring process the following mechanisms are in operation:

- Annual Planning
- Peer Review
- Peer Observation
- Student module reviews
- Tutor module reviews
- Enrolment and induction reviews
- Course Committee meetings
- Pathway Committee meeting
- Student Pathway meetings

10. Changes made to the programme since last (re)validation

The proposed change of title for the top-up from BA (Hons) Art Enterprise (Graphic Design & Illustration) to BA (Hons) Graphic Design & Illustration is intended to make the identity of the programme clearer and more specific. In consultation with students, staff, External Examiners and the OU Academic Reviewer they felt that the current title does not offer a specific discipline and they were unsure what the 'Enterprise' part of the title entailed. The new structure intends to give clarity to and make the focus of the programme and the modules more Art based, and the graduate of this programme more employable by providing them with a degree with greater currency and specific art skills. This change follows the changes made to the newly validated Foundation Degree where the previous Art Enterprise pathways were uncoupled into separate programmes. Our experiences delivering these three uncoupled programmes has been successful; shared modules allow us to retain important group working, collaborative and cross pollenating aspects of the different disciplines being taught together. The subject specific modules enable us to deliver the necessary specialist skills and knowledge.

Below are the previous and proposed modules:

Current Modules

Collaborative Enterprise Proposal 10 Collaborative Enterprise Project 20 Art Engagement 20 Negotiated Studio Practice 40 Contextualising Practice 30

Proposed Modules

Specialist Graphic Design & Illustration Practice 20 Collaboration 20 Contextualising Graphic Design & Illustration Practice 30 Major Creative Project / Client Brief 40 Professional Portfolio 10



The key elements of the programme's modules remain the same, and this proposed revalidation retains the public facing and collaborative ethos of the original programme.

The original collaborative modules 'Collaborative Enterprise Proposal' and Collaborative Enterprise Project' have been consolidated into one module. This is to avoid over assessment for the students as in the previous iteration of the programme they had 4 assessments over the two modules which distracted from the key learning objective of producing a high quality and creative collaborative project.

'Art Engagement' has been replaced by 'Professional Portfolio'. The Portfolio Review assessment was one of the most successful and valuable assessments for the students and this has been focussed into its own module. The blog element of this module has not been replicated in the new programme based on student feedback. The 'Portfolio Review' assessment in 'Art Engagement' has been changed slightly here to a 'Professional Portfolio'. This is to be tailored more towards the work of a graphic designer or illustrator, the students are now asked to produce a professional portfolio, the students are asked to consider the identity of their practice and based on market research to brand their creative identity. Following this they will produce a website or book and other branded assets to showcase their portfolio to an audience.

The 20 Credits created by consolidating the Collaboration and Art Engagement modules has enabled the inclusion of the new module 'Specialist Graphic Design & Illustration Practice'. The aim of this module is twofold; to support the students transition into Level 6 by enabling them to interrogate concepts and ideas through their practice, and to work in tandem with the 'Contextualising Art Practice' module by demonstrating alternative methods of gathering and working with research to develop a personal and engaged design and illustration practice. The 'Contextualising Art Practice' module is largely unchanged from the previous iteration.

The 40-credit practical module, that was previously 'Studio Practice' is now 'Major Creative Project'. This module still requires the student to produce a major sustained project for exhibition, however the second assessment has changed from a 'Diarised Log' to 'Exhibition'. The reason for this change is to emphasise to the students the importance of externality and communicating with an audience. Through this assessment skills such as curation, arts organisation, presentation of work, branding and audience development can be taught and assessed.

Annexe 1 - Curriculum map



This table indicates which study units assume responsibility for delivering (shaded) and assessing (\checkmark) particular programme learning outcomes.

| | | | Programme outcomes | | | | | | | | |
|-------|--|----|--------------------|----|----|----|----|----|----|----|----|
| Level | Study module/unit | A1 | A2 | B1 | B2 | C1 | C2 | C3 | D1 | D2 | D3 |
| 6 | Specialist Graphic Design & Illustration Practice | | Х | | х | | х | | | х | |
| | Major Creative Project | | х | | | Х | х | х | | | Х |
| | Client Brief | | х | | | Х | х | х | | | Х |
| | Collaboration Project | х | | | х | | | х | | х | Х |
| | Contextualising Graphic Design and Illustration Practice | х | | х | | х | | | х | | |
| | Professional Portfolio | | | х | | | | | х | | |

Annexe 1.2: Map of Teaching and Learning Methods



Level 6

| | Lectures | Seminars | Tutorials | actical workshops | Group Tasks | Case Studies |
|---|----------|----------|-----------|-------------------|----------------|--------------|
| Specialist Graphic Design & Illustration Practice | х | | Х | х | | х |
| Major Creative Project | | х | х | х | | х |
| Client Brief | | Х | х | х | Х | х |
| Collaboration Project | | | х | | х | х |
| Contextualising Graphic Design and Illustration Practice | х | х | х | | | |
| Professional Portfolio | | | х | Х | Х | х |

Annexe 1.3: Map of Assessment Methods



Level 6

| | Portfolio | Log | Project | Interview | Presentation | Essay | Exhibition |
|---|-------------------------------------|------------------------------------|---------------------------------------|------------------------------|---|-----------------------------------|------------------------------------|
| Specialist Graphic Design & Illustration Practice | 40% Week 11 (Equiv 2000w) | 60% Week 15 (Equiv 3000w) | | | | | |
| Major Creative Project | | | 70% Week 26 (Equiv 7000w) | | | | 30% Week 30 (Equiv 3000w) |
| Client Brief | | | 70% Week 30 (Equiv 7000w) | | 30% Week 28 (20 mins inc 5mins Q and A)) | | |
| Collaboration Project | | | 70% Week 12 (equiv 3500w) | 30% Week 14 (10 mins) | | | |
| Contextualising Graphic Design and Illustration Practice | | | | | 30% Week 11 15 mins | 70% Week 23 (5250 words) | |
| Professional Portfolio | 100% Week 29 (Equiv 2500w) | | | | | | |



Annexe 2: Notes on completing programme specification templates

1 - This programme specification should be mapped against the learning outcomes detailed in module specifications.

2 – The expectations regarding student achievement and attributes described by the learning outcome in <u>section 3</u> must be appropriate to the level of the award within the **QAA frameworks for HE qualifications**:

http://www.qaa.ac.uk/AssuringStandardsAndQuality/Pages/default.aspx

3 – Learning outcomes must also reflect the detailed statements of graduate attributes set out in **QAA subject benchmark statements** that are relevant to the programme/award: <u>http://www.qaa.ac.uk/AssuringStandardsAndQuality/subject-guidance/Pages/Subjectbenchmark-statements.aspx</u>

4 – In section 3, the learning and teaching methods deployed should enable the achievement of the full range of intended learning outcomes. Similarly, the choice of assessment methods in section 3 should enable students to demonstrate the achievement of related learning outcomes. Overall, assessment should cover the full range of learning outcomes.

5 - Where the programme contains validated <u>exit awards</u> (e.g. CertHE, DipHE, PGDip), learning outcomes must be clearly specified for each award.

6 - For programmes with distinctive study **routes or pathways** the specific rationale and learning outcomes for each route must be provided.

7 – Validated programmes delivered in **<u>languages other than English</u>** must have programme specifications both in English and the language of delivery.



